

**Johnny’s Selected Seeds** was established in 1973 by our Founder and Chairman, Rob Johnston, Jr. Today we are *100% Employee Owned*. Johnny’s mission is *Helping families, friends, and communities to feed one another by providing superior seeds, tools, information, and service*.

Johnny’s is renowned for our exceptional customer service offering seeds, tools, supplies and information to direct-market growers and avid home gardeners. We source, breed, trial, and sell outstanding selected varieties of vegetables, cut flowers, herbs, and farm seed, as well as thoughtfully designed tools and equipment. We take pride in the wealth of information and depth of experience we offer our customer base, nationwide and globally.

We are a strong, stable company focused on growth while still maintaining our small company feel and staying true to our roots. Beautiful Central Maine, where our research farm, warehouse, and offices are located, is the perfect launching point for an active, four season life style. Geographically situated halfway between Maine’s mountains and it’s 4500-mile-long coastline, we’re a short drive away from resorts, parks, and harbors renowned for a rich diversity of recreational and cultural opportunities.

**If you are passionate about good, healthy food and would choose to work for a company with fellow co-owners who are passionate about our mission and values, Johnny’s may be the place for you!**

**Application Administrator/Software Tester**

**Position Summary**

This position will have two chief areas of responsibility:

The Application Administrator role is focused on managing the day to day operations of business-critical applications in use throughout Johnny’s Selected Seeds. This position will work closely with both the infrastructure and software development teams to ensure the applications are achieving the required service levels.

The Software Tester role is focused on manual testing of newly developed and refactored software solutions to ensure that they meet design goals and do not introduce any breaking changes. This position will work closely with the software developers to augment their testing strategies.

Time will be split roughly evenly between the two roles overall, although some days one role may require more time than the other.

This position reports to the Manager of Software Development.

**Responsibilities**

* Manage business critical applications to ensure stable operations
* Monitor integrations between systems to ensure uptime and performance goals are met
* Provide rapid incident response, may be required to provide after-hours support as needed
* Perform application patching and upgrades
* Ensure compliance with all information security program policies
* Manage non-production instances in support of development and software quality assurance
* Maintain operational documentation, document/update processes and procedures for supporting applications
* Provide technical support in accurately researching or troubleshooting software resolving problems with minimum interruption of service
* Conduct manual tests of new software features, in coordination with software developers
* Build a standard list of regression tests for existing applications, and ensure that each test is completed prior to deployment
* Document results of testing
* Where applicable, coordinate with software developers to develop automated test suites

**Education**

* BA/BS in Computer Science or related field preferred
* Minimum of 2+ years of relevant experience with 4+ years of relevant experience preferred

**Qualifications & Skills**

* 2+ years of experience managing business critical applications, examples may include, ERP, Financial Accounting, Order Management, Warehouse Management
* Collaborate with Desktop Support to address issues or develop installation procedures
* Ability and willingness to learn new and legacy application platforms
* Experience managing MS SQL Server or Oracle RDBMS (preferred)
* Experience with application performance monitoring tools (preferred)
* Experience managing cloud hosted applications and services (preferred)
* Must have strong analytical skills
* ITIL and/or DevOps experience (preferred)
* Experience with Agile Scrum methodology (preferred)
* Must be able to communicate in a clear and concise manner

**Physical Requirements**

* Must be able to move, manipulate and operate computer equipment.

**Benefits**

* Health Insurance (HNO, PPO, HSA)
* Dental Insurance
* Vision Insurance
* Flexible Spending Account (Medical & Dependent Care)
* Employee Stock Ownership Plan & Profit Sharing
* 401(k)
* Employee Discount
* Maternity/Paternity/Adoption & Foster Care Leave
* Company Paid Life Insurance
* Voluntary Life Insurance
* Voluntary Pet Insurance
* Company Paid Short- & Long-Term Disability Insurance
* Paid Time Off
* Educational Assistance

Johnny’s Selected Seeds is an equal opportunity employer and does not discriminate against otherwise qualified applicants on the basis of race, color, creed, religion, ancestry, age, sex, marital status, national origin, disability or handicap, or veteran status.

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